

To our Loyal Griffith Cooling & Heating Customers,

We want to thank you for all the support you have given us at Griffith Cooling & Heating over the past 29 years. We have been proud to provide personal, professional HVAC service to the Southwest Florida area for so long. It has been a privilege and a pleasure to serve such a loyal customer base over the years and we are truly grateful for your patronage and faith in our company since its inception in 1995.

However, the time has come to share some bittersweet news about our company. Our parents, Bill and Dorothy, have decided to retire and we as a family felt now would be the best time to pass the torch to a new organization of home service professionals. We spent ample time searching for a professional, ethically based company that we knew could provide you with the highest level of service and Elevate Home Services is that company. We are confident that Elevate Home Services is the best choice to take care of our customers moving forward.

Elevate Home Services is a newly established company in our area but bring with them years of experience and impeccable customer service from their previous home service company in the Chicagoland area. The new owners are gracious, customer service-oriented people and they understand how delicate transitions like these can be. Their HVAC techs are fully licensed, insured, trustworthy and they promise to always do right by their customers.

Don't worry though, Nick and I will remain on the job with Elevate Home Services along with our entire service team from Griffith Cooling & Heating to ensure a smooth transition for our customers and we know your home will be in fantastic hands for many years to come.

Sincerely,

Matthew and Nicholas Griffith